

## AMI MDM – SmartGrid Working Group Meeting

**Tuesday, January 13, 2009**

**Tours of Envision Center by Duke Energy** (*pre-registration required*)

Tours Envision Center by Duke Energy	Depart Hyatt Regency Cincinnati (5 <sup>th</sup> St. entrance)	Return to Hyatt Regency Cincinnati (5 <sup>th</sup> St. entrance)
1st Tour (max 25/tour)	12:30 PM	3:00 PM
2nd Tour (max 25/tour)	2:00 PM	4:30 PM
3rd Tour (max 25/tour)	3:30 PM	6:00 PM

*Thank you to our host utility:*



**Hotel:**

Hyatt Regency Cincinnati  
151 West 5<sup>th</sup> Street  
Cincinnati, OH 45202

**SmartGrid Strategic Planning Seminar** (*pre-registration required*)

UtiliPoint Seminar at Hyatt Regency Cincinnati, Hoosier A&B on the 4 <sup>th</sup> Floor Conducted by: Carol Ray, PMP		
1st Session (max 20)	12:30 PM	2:00 PM
2nd Session (max 20)	3:00 PM	4:30 PM

**AMI MDM Hosted Cocktail Reception**

6:00 pm – 7:00 pm Cocktails, Via Vite Restaurant, 520 Vine Street, Cincinnati, OH

**Wednesday, January 14, 2009**

**Topic: Impact on Customer Service with SmartGrid Initiatives**

Hosted by Duke Energy, 139 East Fourth Street, Auditorium, Cincinnati, OH 45202

- 8:00 am – 8:45 am      *Continental breakfast*
- 8:45 am – 9:00 am    Welcome and Opening Remarks  
**Patti Harper-Slaboszewicz**, *Senior Director, SmartGrid*, UTILIPOINT INTERNATIONAL, INC.
- 9:00 am – 9:30 am    HOST UTILITY WELCOME  
**Todd Arnold**, *Senior Vice President, SmartGrid & Customer Systems*, DUKE ENERGY
- 9:30 am – 10:15 am   PUBLIC UTILITIES COMMISSION OF OHIO  
**Paul A. Centolella**, *Commissioner*, PUBLIC UTILITIES COMMISSION OF OHIO
- 10:15 am – 10:30 am   *Refreshment Break*
- 10:30 am – 11:15 am   DUKE ENERGY  
**Tom Richardson**, *Strategic Business Consultant*, DUKE ENERGY
- 11:15 am – 12:00 pm   AMI/SMARTGRID: UTILITY GOLD PLATING, CUSTOMER BENEFITS AND ACCOUNTABILITY?  
**Wilson Gonzalez**, *Principal Regulatory Analyst*,  
THE OFFICE OF THE OHIO CONSUMERS' COUNSEL OFFICE
- 12:00 pm – 1:15 pm    *Hosted lunch*
- 1:15 pm – 2:45 pm    PANEL DISCUSSION: PREPAYMENT STRATEGIES  
Moderator: **Patti Harper-Slaboszewicz**, *Senior Director, SmartGrid*,  
UTILIPOINT INTERNATIONAL, INC.  
Panelists:    **Karen Edge**, *Industry Strategy Director*, ORACLE  
                  **Charles Royal**, *North American Sales Manager*, MINCOM  
                  **Michael Vecchi**, *Technical Sales Director – East*, LANDIS+GYR  
                  **Stefan Wolf**, *Head of Solution Management*, SAP
- 2:45 pm – 3:30 pm    SMARTGRID ACTIVITIES AT AEP  
**Johann Yang**, *Manager, Customer Systems Services*, AMERICAN ELECTRIC POWER
- 3:30 pm – 3:45 pm    *Refreshment Break*
- 3:45 pm – 4:30 pm    WHAT KEEPS NEW YORK INVESTMENT BANKERS UP AT NIGHT  
**Nana Baffour**, *CFA, Managing Principal*, KNOX LAWRENCE INTERNATIONAL
- 4:30 pm – 5:00 pm    Closing remarks  
**Carol Ray**, *Director, Professional Services*, UTILIPOINT INTERNATIONAL, INC.