



## Spring 2010 Workshop Agenda

Co-located with CS Week 34 | Nashville, Tennessee

Tuesday, May 25

**Location: Renaissance Hotel, Belmont 3 Room, Third Floor**

### PRELIMINARY AGENDA – SUBJECT TO CHANGE

8:30 am – 9:00 am	<i>Continental Breakfast</i>
9:00 am – 9:15 am	Welcome and Opening Remarks Bob Bellemare, COO <b>UtiliPoint International, Inc., A Wholly Owned Subsidiary of Midas Medici</b>
9:15 am – 10:00 am	<i>Prepaid Billing Programs: The Salt River Project Experience</i> Michael Lowe, Customer Service Executive <b>Salt River Project</b>
10:00 am – 11:00 am	<i>Engaging C&amp;I Customers with Smart Grid Solutions</i> Michael Ingram, Senior Manager, Demand Response <b>TVA</b>
11:00 am – 11:30 am	<i>Refreshment Break</i>
11:30 am - 12:15 pm	<i>Addressing Misinformation Regarding Smart Meters in the Public Arena</i> Jon Pettit, Advanced Metering System (AMS) Project Manager <b>Oncor</b>
12:15 pm – 1:15 pm	<i>Lunch</i>
1:15 pm – 2:15 pm	<i>Engaging the Utility Customer: Perspectives from the Vendor Community</i> Will include executives from <b>Soundbite Communications, Elster, SAP, &amp; Sensus</b>
2:15 pm – 3:00 pm	<i>Smart Grid Investment Plans</i> Stephen Nees <b>Anaheim Public Utilities</b>
3:00 pm – 3:15 pm	<i>Refreshment Break</i>
3:15 pm – 4:00 pm	<i>The Texas Smart Meter Revolution</i> Mark Burlingame, Senior Director of Analytics <b>UtiliPoint International, Inc.</b>
4:00 pm – 4:45 pm	<i>Engaging the Customer to Participate in Smart Grid Pilots</i> Shelley Pumphrey, Communications Executive (invited) <b>Baltimore Gas &amp; Electric</b>
4:45pm – 5:00 pm	Wrap-up and Closing Remarks